



## STORE POLICY

### **【Room Rates】**

See web site: [www.wave808.com/](http://www.wave808.com/)

**18% gratuity will be added to the total bill** (applied to group of 6 people and up)

**Hawaii tax will be applied for all bills.**

### **【Rental Equipment】**

**1 iPad remote and 2 wireless microphones** (4 wireless microphones for largest room)

1. All people entering the room must sign in and out to ensure a proper bill unless the party is reserved or signed in under an individual's name and willing to be responsible for the entire party. Wave 808 Karaoke staff monitors the number of people in the rooms and your bill will adjust accordingly.
2. **Credit card and ID** are required to be left at the front counter when renting rooms.
3. We may hold the room reserved for you for up to 30 minutes, if the room is requested and you are not present for your party, we may grant the room to another waiting party.
4. **If your party has more than 6 people, 18% gratuity will be added** to your final bill regardless of how long you stay (this includes any drinks and food orders). If there are any issues with your experience due to our service, we can negotiate.
5. **No outside drinks allowed on premises.** If you decide to bring a bottle of wine/ sake/ champagne, it will be \$20 per bottle as a corkage fee. Other beverage(s) not purchased at Wave 808 Karaoke are subject to confiscation.
6. **Underage drinking is illegal and not tolerated at Wave 808 Karaoke.** If convicted, all customers involved can be subject to legal action.
7. **No pets** are allowed in the store except for service animals.
8. **Wave 808 Karaoke is not responsible for loss or damage to personal property.** Please safeguard your belongings.
9. **Loss/damage to equipment** (TV \$1,000, microphone \$300, speaker \$800, amplifier \$500, iPad \$500, remote controller \$100, party lights \$100, camera \$500, table \$150, wall; couch; and all other furniture/decorative items are subject to size of damage).
10. **Smoking or use of illegal drugs or sexual misconduct or fighting** or any form of violence will not be tolerated at all. This will include a \$250 fee per person per incident and all persons involved will be required to leave the premises immediately. Any sexual misconduct with minors shall be reported to the police immediately.
11. No smoking is allowed in the rooms, hallway, bathroom or in the outside lounge area. The only permitted smoking area would be on the sidewalk area.
12. When ordering food/drinks separately, please come to the front desk and pay your orders, otherwise your separate orders will be in one check with the room charge (Maximum 4 split check).
13. **A cleaning charge** of \$50 will be levied to any occupant of the room that causes excessive and/or egregious filth (e.g., Vomit, etc.).